

Aboriginal Health Practitioners

Aboriginal Health Practitioners (AHP) and AHP Trainees help contribute to the patient journey by:

- Utilising a cultural and clinical skill set
- Connecting with patients who are far from home
- Helping the patient connect with family and community
- Understanding the cultural, environmental, and social determinants of health
- Advocating for the patients to ensure their voice is heard

Clinical Services:

Throughout the patient's journey through the health system, we are here to help them.

Some services we can provide:

- Social, Emotional, Physical, Spiritual and Mental wellbeing support including social and cultural visits with patients
- Cultural Care Planning including working within the multidisciplinary team
- Supporting health and understanding by utilising culturally appropriate resources for inpatient education
- Support informed consent with use of interpreting services
- Linking with outside services: CTG, Sonder, NDIS and InCOMPro

Discharge Planning

To ensure safe discharge home we can help:

- Reconnect patients to their local health clinic, including referral to new services
- Assist with forward planning for ongoing access to medication, appointments
- Completion of Patient Assisted Travel Scheme (PATS) paperwork
- Navigation of local health networks and communities, including accessing funding for discharge
- Utilisation of local and community knowledge to safely plan travel home

Patient Care and Feedback

Patients are encouraged to provide feedback about our services by contacting either:

The Aboriginal and/ Or Torres Strait Islander Health and Wellbeing Hub

Ph: (08) 7074 5460

Email: Health.ATSIUAdmin@sa.gov.au

Consumer Experience Team (CET)

Ph: (08) 7074 1377

Email: HealthCALHNConsumerExperience@sa.gov.au

For further information visit

<https://centraladelaide.health.sa.gov.au/>

Patients and Escorts

What do you need to bring to hospital?

- Medicare card and/or Medicare number
- Identification card – drivers' license or proof of age card
- Pension and/or concession card
- Relevant tests and/or x-ray's
- Medications and prescriptions
- Name and telephone number of your next of kin or carer
- Glasses/contact lenses and/or hearing aids (including batteries and cases)
- Personal equipment – prosthetics, wheelchairs, walking sticks etc.
- Bank card or BASICS card
- Money for personal items
- Patient Assisted Travel Scheme (PATS) paperwork
- Warm clothing



Welcome to the Aboriginal and/or Torres Strait Islander Health and Wellbeing Hub

We are here to:

- Provide a warm and inviting space for patients and visitors from diverse Aboriginal backgrounds and rural locations
- Allow time out away from ward for families to gather
- Provide a culturally safe space for patients and staff
- First point of contact for public and new patients to help navigate the hospital
- A dedicated garden featuring Aboriginal artwork and Native plants

Opening Hours: 8.30 am to 4.30 pm Monday to Friday, excluding public holidays.

Additional Sites: We also service The Queen Elizabeth Hospital, the Repat and Hampstead Rehab.



For more information

Aboriginal and/or Torres Strait Islander Health and Wellbeing Hub

Level 3 – 3A690

The Hub is located on level 3 near the main entrance

Royal Adelaide Hospital, Port Road, SA, 5000

T: (08) 7074 5460

E: Health.ATSIUAdmin@sa.gov.au

CALHN's Aboriginal Identity Artwork WARDLI PURRUTINTHI 'Place to live or to be alive' Designed by accomplished Aboriginal South Australian artist Allan Sumner, a descendant of the Ngarrindjeri, Kaurna and Yankunytjatjara people.

The circle in the middle of the artwork represents the 'Wardli Purrutinthe' or Central Adelaide Local Health Network. CALHN is positioned centrally, and connects our hospitals, community health services and clinical services together.

The U-shaped symbols throughout the artwork represent the people of CALHN. The main circle in the middle is surrounded by U-shaped symbols representing staff, health professionals and community people. The U-shaped symbols on the outside of the artwork representing the many community people who utilise CALHN's services



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Royal Adelaide Hospital

Aboriginal and/or Torres Strait Islander Health and Wellbeing Hub

Support for Aboriginal and/or Torres Strait islander patient's and families on their health journey

Located on the Traditional Lands of the Kaurna People

Royal Adelaide Hospital, Port Road, Level 3, 3A695

Turn left as you come in the first set of doors from North Terrace in the main entrance



Health
Central Adelaide
Local Health Network