

## Royal Adelaide Hospital patient discharge lounge

### Contact us

RAH switchboard  
(08) 7074 0000  
In an emergency, call 000

Outpatient call centre  
1300 153 853

Port Road  
Adelaide SA 5000

This document has been reviewed and endorsed by consumers.

If you require this information in an alternative language or format please contact SA Health on the details provided and they will make every effort to assist you.

# Patient discharge lounge at the Royal Adelaide Hospital



Government  
of South Australia

**Health**  
Central Adelaide  
Local Health Network

## What is the patient discharge lounge?

The Central Adelaide Local Health Network is committed to providing all patients with the right care, at the right time, in the most appropriate environment.

The patient discharge lounge provides a service for patients who are waiting to be discharged from the Royal Adelaide Hospital (RAH).

Located on level 3 at 3A471 (to the right as you enter the RAH) the discharge lounge is a place where patients who have been medically cleared for discharge, can wait to be collected by friends or family.

It is open Monday to Friday 8.00am – 4.30pm.

## What services are at the patient discharge lounge?

The patient discharge lounge at the RAH provides services for patients who have been cleared for discharge. You will be cared for by registered nurses until you are collected by family, friends or carers.

The lounge has comfortable chairs with a television for your enjoyment, as well as complementary water, tea, coffee and biscuits and phone charging capabilities.

The location is close to all amenities including toilets, food court and provides easy access to your transport needs upon leaving the RAH, whether this is by ambulance, taxi, private vehicle or public transport.

## When will I be asked to go to the patient discharge lounge?

You will be asked to use the patient discharge lounge when your medical team confirm you are ready for discharge, and meet the criteria for this space. Your care team will speak with you about your discharge and what needs to happen for this to occur.

One of the ward staff will take you to the discharge lounge and help you settle in. We encourage you and your family to discuss the discharge lounge and ask questions of the staff caring for you to ensure you are fully informed prior to being asked to move to this area.

## Where is the discharge lounge?

The discharge lounge is located on level 3 (3A471) to the right as you enter the RAH at the main entrance.

It is open Monday to Friday 8.00am – 4.30pm.

## How will my carer/ family know where I am?

Your ward staff will let them know you are waiting in the patient discharge lounge, and will provide directions how to access it.

For any questions on this service, please contact Network Operations Centre

7074 1336

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